Issue 67 October 2019



The mountain aloe is the official logo of the City of Windhoek and an important element of our corporate identity - appearing on municipal vehicles, buildings and stationery.

WATER ALERT

Windhoek's water consumption is alarming. During this period of severe water scarcities, extra caution to save water is required.

In the past week, our water consumption was OVER target by:



28 October 2019

Target is 465 000m³ and consumption was 498 000m³ for the past week.

We need to save!! >100%

Catch the Weekly Water Watch on our social media channels:

Facebook: Cityofwindhoek

Instagram: cowmunicipality Twitter:

cowmunicipality



In this issue:

- City rewards hygienic markets during Health and Hygiene **Promotion Month** - PAGE 3
- Otjomuise residents receive 18 new ablution facilities - PAGE 4

ay to Endless Opportunities

- Business community engaged through mayoral forum - PAGE 5
- We need your help with our Community Risk Assessment - PAGE 7
- Residents join hands to keep City clean - PAGE 9
- Pipe bursts explained PAGE 10
- Boys and Girls Leadership Conference focuses on HIV/AIDS -PAGE 11
- History made with first Windhoek **Open Streets Day** - PAGE 12

City of Windhoek deputy mayor, Her Worship Loide Kaiyamo, crowned the Katutura State Hospital winners in the 'Best Small Market' category of the Health and Hygiene Promotion Month Competition . . . PAGE 3

> Visit our website: www.windhoekcc.ora.na E-mail: cowcommunication@windhoekcc.org.na

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Harold Ndevamona Akwenye Manager: Corporate Communications, Marketing and Public Participation.

Dear Aloe readers,

Welcome to the October edition of our newsletter aimed at keeping our external stakeholders informed of the latest happenings in and around the capital city. As always, we appreciate your feedback on the information shared and the publication in general. Please get in touch with us by sending an email with your comments to cowcommunication@windhoekcc. org.na. Thank you to all of you who are following us on our social media channels - Facebook, Twitter, Instagram and LinkedIn. We enjoy engaging you on a regular basis!

As a caring City, the health and wellbeing of our communities remain a priority. This month we commemorated the annual Health and Hygiene Promotion Month together with UNICEF and the Namibia Red Cross Society. The event promoted the "Clean hands for all" theme in the fight against Hepatitis E in the City.

The very important Community Risk Assessment study is ongoing in the various Windhoek suburbs to help inform our response to community emergencies. I urge all of you to please support our data collectors when they approach you for information that we need to feed into the study. Gender-based violence remains a scourge in our City, leading to much pain and heartache for the vulnerable in our society. His Worship, Mayor Muesee Kazapua, went out of his way to support affected families of this social evil in October and we went along to highlight our residents' hope for a safer Windhoek.

As we strive to become a smart city by 2022, we need to re-look the way we've been going about our daily lives. Windhoek is struggling with severe water scarcities, ageing infrastructure, rapid urbanization - and with that a sharp increase in motorised transport. In this month's Aloe, we look at the Open Streets initiative as a possible mitigating factor to traffic congestion; we also share some insight into the reasons for so many pipe bursts in the City; and we share interventions around saving water - something I personally believe we need everyone to get involved with urgently.

The City continues to look for opportunities with various partners to uplift our communities and in October, we celebrated the ground-breaking of the new Start-Up Incubation and Innovation Centre at Bokamoso in Katutura. Read all about it in this edition.

Early in November, the City hosts the ever-popular Jazz Festival. As the year winds down slowly, but surely, this is the perfect opportunity to relax and have some fun while enjoying top-class, local and international Jazz acts before the big rush of the Festive Season. I invite you to come and enjoy the event with us on 2 November at the Independence Stadium.

Dear readers, I remind you all about our monthly council meetings that's open to the public. Please attend these meetings to stay updated with the latest developments in your City. The meetings take place every last Thursday of the month (or as otherwise advertised) from 18h00 at the Council Chambers at the municipality head office in Independence Avenue. In wishing you a pleasant read of this edition of the Aloe, I invite managers/ owners of public and private business buildings to support our Water Marshal Training Programme. Training is provided free of charge by the City of Windhoek, supported by the Ministry of water, agriculture and forestry. Registration is important, so please contact 061 290 2014 / 208 7009 or 208 7108 to register two members of your business for the next training session! Until next month, please stay water wise.



The Aloe is produced by the Corporate Communications, Marketing & Public Participation division in the Office of the chief executive officer. The public is welcome to make constructive submissions via the editor's column and submissions should be forwarded to communication@windhoekcc.org.na or via post to PO Box 59, Windhoek.

If you wish to make comments, suggestions or contributions in the Aloe, send us an e-mail to: cowcommunication@windhoekcc.org.na or via post to PO Box 59, Windhoek.

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Best Big Market = Soweto Market

Best Small Market - Katutura State Hospital

CITY REWARDS HYGIENIC MARKETS DURING HEALTH PROMOTION MONTH COMMEMORATION

ABOVE: Councilor Hileni Ulumbu (left) handed over hand-washing stations to the representatives of early childhood development centres.

The Soweto and Katutura State Hospital Markets were crowned best big and best small markets respectively in this year's Health and Hygiene Promotion Month Competition. The winners in this year's competition walked away with sought-after floating trophies, supplies and equipment for their markets.

The City Council ran the competition in all food handling markets as an effort to encourage traders to keep their markets clean and practice good hygiene, in the interest of public health. Deputy mayor, Her Worship Loide Kaiyamo said during the event: "I encourage traders to look beyond the mere winning of trophies and strive towards trading in clean and safe environments all the time, to eliminate the possible outbreaks of diseases."

The annual Health and Hygiene Promotion Month was commemorated in Windhoek on 10 October 2019 in partnership with the United Nations International Children's Emergency Fund (UNICEF), the Namibia Red Cross Society (NRCS) and other stakeholders. As the City is dealing with an outbreak of Hepatitis E - especially in the informal settlements - the event was used as a platform to emphasise the importance of hand washing with soap and running water as a way to curb the spread of the disease.

In a speech delivered on behalf of UNICEF's country representative in Namibia, Rachel Odede, their chief of Adolescent Development, Franke de Kort, said: "High rates of open defecation and poor hygiene practices is one of the clearest indications of a sanitation crisis in Namibia and the greatest public health risk. In order for us to meet the Sustainable Development Goal 6 target on sanitation and hygiene for all, and to effectively deal with the Hepatitis E outbreak, we need to address the challenge of open defecation and poor hygiene practices among our residents. UNICEF is indeed encouraged that the City of Windhoek and relevant ministries have embraced the Community Led Total Sanitation (CLTS) approach not only to address the ongoing Hepatitis E outbreak, but as a sustainable solution to sanitation and hygiene challenges."

The CLTS approach encourages behaviour change in communities through a self-assesment process that makes them appreciate how the current open defecation habits and patterns affect their communities' health. In an example of how the City of Windhoek is striving to be a caring city by 2022, mobile hand-washing stations were donated to 20 early childhood development centres as part of the commemorations. More of these stations will be distributed to more centres over time.

In her vote of thanks at the commemorations at UN Plaza in Katutura, city councilor Hileni Ulumbu, who is also a member of the City's Health and Wellness Steering Committee, said that the day: "Aims to promote and improve public health through behaviour change training, education and awareness raising efforts to eliminate and reduce the spread of infectious diseases. I would like to extend our appreciation to all stakeholders for their invaluable support in assisting the City's efforts to ensure a healthier future for our residents."

This year the Health and Hygiene Promotion Month targeted secondary and primary school learners in the Havana and



Goreangab informal settlements of Windhoek, the Havana and Goreangab community at large and food handlers - especially street vendors.



OTJOMUISE RESIDENTS RECEIVE 18 NEW ABLUTION FACILITIES

Huki Mayor Muesee Kazapua, councilor kaanaal Jacob, ine analperson artine khomas k and Slena Rautenbach, Otjomulse Community Development Committee, at one of the ne ablution facilities during the handover.

Otjomuise residents received 18 new ablution facilities from the City of Windhoek, through the Khomas Regional Council (KRC), as part of ongoing efforts to improve sanitation in our informal settlements.

Speaking at the handover occasion in September, councilor Rachael Jacob, the chairperson of the KRC, highlighted their support of the City's programmes in response to the outbreak of Hepatitis E. The KRC availed funds to the City of Windhoek to construct water infrastructure and for the provision of public toilets in the informal settlement.

Windhoek mayor, His Worship Muesee Kazapua, said: "It is crucial that residents maintain a high standard of cleanliness and hygiene, to prevent the occurrence of contagious diseases." Mayor Kazapua reconfirmed Council's commitment to provide residents with reliable, safe water and sanitation services and commended the KRC for their support. Siena Rautenbach, an Otjomuise Community Development Committee member who spoke on behalf of the beneficiaries, also applauded the KRC and City of Windhoek for bringing much-needed development to their community. She urged all beneficiaries to take good care of the provided sanitation facilities, to safeguard it against vandalism and refrain from throwing foreign objects into the sewer system that could cause blockages.

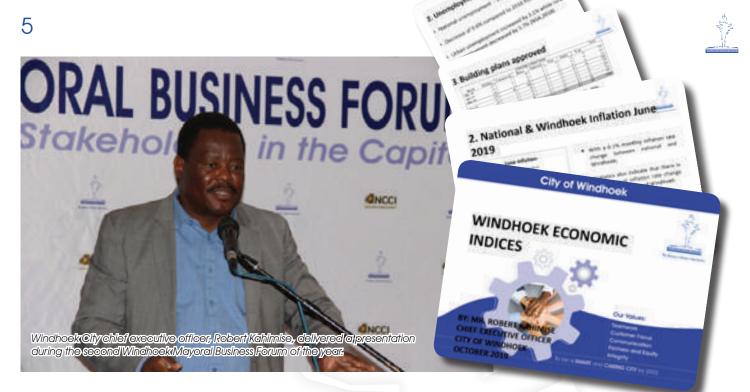
The KRC already constructed communal toilets in the Tobias Hainyeko, Samora Machel and Moses Garoeb informal settlements. Twenty-nine toilets were constructed under the first phase of the project, while another 40 toilets are under construction in the second phase, currently underway. About a third of Windhoek's population lives in informal settlements, posing various challenges to the regional and local authorities especially in providing basic

services matching the pace of urbanisation. Often because of inadequate sanitation, residents resort to open defecation. This practice contributes to the spread of infectious diseases like hepatitis E, as is the case currently in many of Windhoek's informal settlements. The hepatitis E virus spreads through human faecal matter. You can catch it if you drink or eat something that has been in contact with the stool of someone who has the virus. Hepatitis E is more common in parts of the world with poor hand-washing habits and lack of clean water.



The ablution facility handover event on 27 September was well attended.





CITY OF WINDHOEK ENGAGES LOCAL BUSINESS COMMUNITY ON ISSUES OF MUTUAL INTEREST

The second Windhoek Mayoral Business Forum (WMBF) was held on 23 October at the GZ Function Centre, bringing together business leaders and the City Council to discuss ways to stimulate economic growth in the City. The WMBF is held in coordination with Namibia Chamber of Commerce and Industry (NCCI) and aims to promote best business development strategies and new or improved business processes that will contribute to local business development and growth.

Speaking during the opening of the forum, Windhoek mayor Muesee Kazapua said the forum, which is in its third year, has grown rapidly, which shows that the business community is eager to be part of the process

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to develop the City. He said: "The forum continues to serve as a linkage that strengthen the communication channels between the City and the business fraternity."

On his part, City of Windhoek chief executive officer, Robert Kahimise, said the forum is another way in which the City accounts to the public. "The City of Windhoek is a public institution and as such, we need to account and be transparent in our dealings and this platform is one of the many ways we do so," he explained. The CEO gave a detailed presentation during the forum, which outlined the City's operational and capital budgets, water scarcity in the city, housing, public transport and infrastructure - which he said was under pressure from the influx of people to the city.

The forum was also attended by the NCCI chief executive officer, Charity Mwiva, chairperson of the NCCI Windhoek branch, Martin Shipanga, as well as the chairperson of Namibia's Central Procurement board, Patrick Swartz, among others. The City's Economic Development division created an online version

of the WMBF. The online platform can be found under the Business Portal on the City of Windhoek website, www.windhoekcc.org.na. It was created to facilitate online communication/feedback between the City of Windhoek and the business community with the aim to promote networking and information sharing in order to foster relationships that will lead to smart economic development solutions.

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To be a SMART and Caring City by 2022



MESSAGE FROM THE CHIEF EXECUTIVE OFFICER OF THE CITY OF WINDHOEK TO THE OLTHAVER & LIST GROUP EXECUTIVE CHAIRMAN, SVEN THIEME ON THEIR 100TH ANNIVERSARY:

TO THE OLTHAVER & LIST GROUP

Congratulations on reaching the hugely significant milestone of 100 years of existence in Namibia. It's not a just a corporate anniversary, it's an anniversary of a family that only grew stronger, defying the odds through the good and bad times. You may have started with a few, but now you are many, not only in numbers but also in talents, creativity and contributions to the country.

Thank you for your substantial contributions to the beautiful City of Windhoek over the last 100 years. This include property investments such as 77 on Independence and Wernhil Park (with all its extensions), the Carl List House, Town Square and the Sanlam Centre; Your corporate social investment contributions such as the various beneficiary schools in and around Windhoek, the Ramblers football club, The Namibian Breastmilk Bank, Hospitality Association, Cancer Association, Edulution, as well as various clean-up campaigns and environmental projects; And your 10 operating companies with 2 500 current fixed employees.

You are surely destined for one of the biggest corporate successes in our history. Congratulations on all your efforts and accomplishments over 100 years of believing in Namibial Wishing you many more years of unparalleled success and unrivaled service for and to all Namibians. During this special time in your journey we at the City of Windhoek wish you continued success in the coming years. We wish you and your excellent teams a happy anniversary!



MISSION

To Enhance the quality of life for all our people by rendering efficient and effective municipal services.





E-mail: cowcommunication@windhoekcc.org.na

A feam of data collectors are helping the City collect important information needed for the community risk assessment.

COMMUNITY RISK ASSESSMENT TEAM NEEDS YOUR VALUABLE INPUT

The City of Windhoek is conducting a community risk assessment to help make our neighbourhoods safer. The assessment is currently underway in Windhoek as from 17 September until 7 December 2019.

A team of data collectors are helping the City collect important information needed for the best possible understanding of the risks and hazards faced by our communities. By answering a few simple questions when the data collectors visit your home, the public can support this important exercise.

The data collectors are identifiable by navy blue City of Windhoek-branded Golf-shirts or white round-neck Citv of Windhoek-branded T-shirts, clearly marked with the following text: "Community Risk Assessment 2019." All data collectors are carrying their national identity cards and City of Windhoek employee cards. In addition, to ensure the safety of the

residents, the City Police and relevant neighbourhood watch teams are involved to patrol the areas during the assessment period.

What is a community risk assessment?

It's a method of collecting information for assessing hazards, vulnerabilities, risks, and the ability to cope, preparing coping strategies, and finally, preparing a risk reduction implementation plan for the local community. A well-conducted assessment can help build a shared understanding of local risks and possible risk reduction measures. It increases awareness about potential risks that might not be fully understood or about risk conditions believed to be unchangeable, thus creating a resilient city.

Focus area

The assessment will focus on formal areas within the ten constituencies in the Windhoek municipal area. A total of 2 685 households will

be assessed in 179 selected units (Primary Sampling Units). The informal settlement areas were already covered under Phase One and are thus excluded in Phase Two of the assessment.

Confidentiality

The identity and other personal information of homeowners will not be recorded and the information collected is purely for the purpose of analysing the data, therefore, confidentiality will be maintained.

Contact person

For any clarity sought during the period of the assessment, the public is advised to contact

the assessment coordinator. Anne-Marie Niipare-Shilongo, on 081 145 6168.

Our team of data collectors all wear City of Windhoek and national identit cards to positively identify themselve





66 HI, I'M DORINA, AND I NEED YOUR HELP TO CREATE A SAFER WINDHOEK FOR ALL!

The City of Windhoek (CoW) is doing a community risk assessment to help make our neighbourhoods safer. 8

From 17 September to 7 December I'm helping the CoW collect important information needed for the best possible understanding of the risks YOU face. Help us to help you by answering a few simple questions when we visit your home.

You can identify me and the rest of the data collectors by our CoW employee cards, national identity cards and CoWbranded T-shirts!

> You can also contact the City Police to confirm our identities or if you have any doubts about the assessment.

Let's work together for a safer City! Please support the community risk assessment 2019. <u>c</u>

CITY OF WINDHOEK RESIDENTS JOIN HANDS TO KEEP THE CITY CLEAN

Windhoek residents joined the Khomas Governor Laura McLeod-Katjirua, on 28 September 2019 to clean our City as part of the National Clean-up campaign which was declared by President Hage Geingob and covered all parts of the country.

The governor was joined by residents in Katutura and the City of Windhoek mayor, Muezee Kazapua. to clean up surroundings as part of efforts to keep Windhoek clean. Speaking at the meeting point behind Black Chain Shopping Mall in Katutura, the governor said: "The clean-up campaign should not be a once-off event, but should be a continuous effort to keep, Windhoek and Namibia clean."

Governor McLeod-Katjirua further called on Windhoek residents to be responsible and clean up after themselves, and to support efforts to keep the city clean and reclaim our sport of being the cleanest city in Africa.

The cleaning campaign was coordinated by the City of Windhoek's Solid Waste Management division and showed residents joining hands in the spirit of volunteerism to ensure a clean and healthy environment.

Companies such as Coca-Cola Namibia, Namcor and Rent-a-Drum showed good corporate citizenry and joined the governor in her efforts to keep Windhoek City and the Khomas Region as a whole, clean.







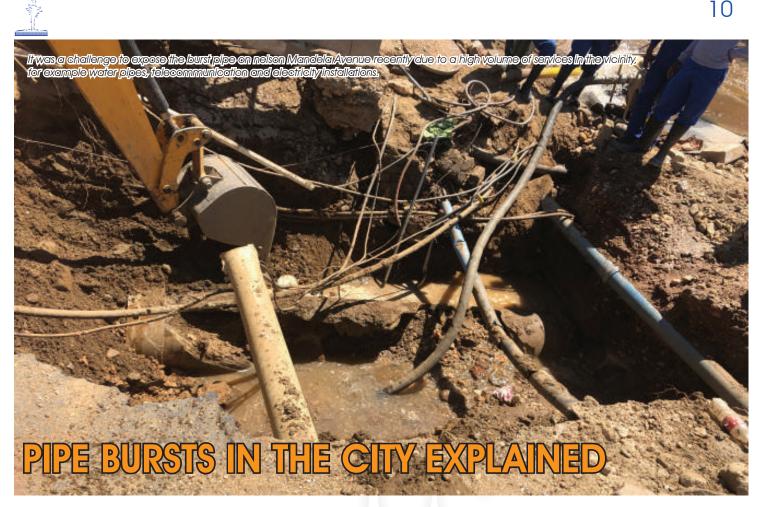


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The City of Windhoek's infrastructure is ageing. The deterioration of the structural integrity of the piping is a natural phenomenon in all towns and cities.

Most of the recent pipe breaks experienced in the City occurred on gravity feed lines – meaning that pressures are almost always constant and as such breaks are not caused by operational action or inaction. In fact, almost no pipe breaks ever occur on lines which are pumped by mechanical means. This in itself shows that these lines (where the bursts occurred) are reaching the end of their operational lifetime and should be considered for replacement.

One should be very careful to generalise this phenomena. There are occurrences where pipe failures are due to other external conditions or even substandard installation practises (often of the past), but one can unfortunately not simply replace a whole pipeline because it has failed once or twice. That is the reason why the City's Bulk Water Waste Water (BWWW) office is logging all pipe failure events to create a so-called "heat map" which guides us in planning and implementing infrastructure replacement programmes.

Previous pipe replacement programmes were not representative of what was required – meaning that the pipe replacement programmes generally did not replace pipelines at the rate it should've in order to keep the City's infrastructure in a good condition.

There are a total distance of 1677km of pipelines in the City (as at 30 June 2019). Generally, the life expectancy of the piping is between 30 to 50 years, and this depends on a few variables like pressure, water quality and temperatures to name but a few. The City does have potential challenges with the above-mentioned, meaning the life expectancy of the piping could reduce in general. If we then assume an average life expectancy of 40 years for a pipe, it means the City needs to replace around 42km of piping each year in order to stay in line with good technical management. Unfortunately we do not do that currently – meaning that we can expect more failures as time goes by and as some of our piping reaches the end of its lifetime.

The question becomes, how do we deal with this challenge going forward? The good news is that the BWWW office does have a pipe replacement programme as part of its annual capital budget. However, the BWWW office is experiencing funding difficulties for this programme and as such can unfortunately not implement the intended programme at the moment. Our teams, with the assistance of the public, are committed to deliver the best possible service in responding to pipe bursts in the meantime, until conditions allow for a more sustainable solution to be implemented.





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BOYS AND CIRLS LEADERSHIP CONFERENCE FOCUSES ON HIV/AIDS

On Saturday, 21 September 2019, the City of Windhoek Council Chambers was packed with young people attending the Boys and Girls Leadership Conference.

The group gathered to discuss the impact of the current HIV / AIDS trend on Sustainable Development Goal 3 - which is advocating for good health and well-being. The City of Windhoek organised the conference through the Junior Council programme hence the participants consisted mostly of the City of Windhoek junior councilors. They openly engaged about HIV / AIDS and its different impacts on young people, particularly adolescents.

The conference was also attended by various speakers and experts in the field of health and social welfare, such as Dr. Alti Zwandor, UNAIDS country director, Mr Kosmos Kemba, UNFPA representative, Mr Paulus Shaanika, representing the Ministry of Health and Social Services, and Ms Gift Awaala from Afriyan. The speakers shared their valuable insights on the topic of discussion.

The conference came up with recommendations to the barriers of HIV prevention among adolescents. The next conference later this year will target boys and girls between the ages of 12 and 18 years.





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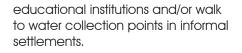
The City of Windhoek hosted its firstever Open Streets Day in support of the CoW's Sustainable Urban Transport Master Plan (SUTMP), on 26 October 2019 in Windhoek.

To accommodate the event, a portion of Independence Avenue - between Kasino Street and Sam Nujoma Drive - was temporarily closed off to all motorised traffic. Windhoek residents and visitors came play, cycle, walk and move

around freely in the open street space, without the nuisance of cars and the associated safety risks. There were games, arts and crafts, Zumba, yoga, dance classes, a fun-filled kiddies corner and much more for the public to enjoy.

The City's SUTMP was developed together with the Ministry of Works and Transport and the Ministry of Urban and Rural

Development. CoW mayor, Muesee Kazapua explains in the City's nonmotorised transport strategy, as part of the SUTMP, that: "The need for a new planning approach is acknowledged, which provides sustainable transport options for all citizens, especially the destitute, children, elderly and disabled. A key component of this is the City of Windhoek's aspiration to become a cycle and pedestrian friendly city." Open Streets Day was aimed at imparting a mind-set change, encouraging vehicle owners to start seeing city streets as public spaces and consider alternative modes of transport - leading to a greater focus on non-motorised transport (NMT) opportunities.



Mayor Kazapua says the CoW is ready to take on the challenae to become a smart city by 2022, and that includes smart mobility solutions. "A working public transport system, supported by an interconnected NMT network is essential to provide the community with the necessary flexibility to travel around the City. Walking, cycling or using public transport should not be seen as secondary to driving your own vehicle. People who make use of these modes of transport should be able to do so in the most dignified manner," he explains in the SUTMP.

The Open Streets initiative is celebrated globally and has of late become popular on the African continent with countries such as Rwanda and South Africa hosting them on a regular basis. The original idea of Open Streets, also widely known as car free days, originates from Ciclovia's in Bogota, where the Colombian capital city closes up to 120km of streets for vehicles.

NMT has an important role to play in establishing a sustainable transport system to improve economic progression for the residents of

Windhoek. The Open Streets Day idea is envisioned to rotate to different parts of the City over time. The first Open Streets Day was sponsored by the Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) and the First National Bank of Namibia and organised by the Private Sector Road Safety Forum, SunCycles Namibia, the Automobile Association, MVA Fund, Namibia Cycling Federation and the Namibia Public Passenger Transport

Association.



The Sustainable Urban Transport Master Plan is available on the CoW website homepage - windhoekcc.org.na - under the Department Portal tab - Department of Urban and Transport Plannina.



According to research done as part of the SUTMP. only about 20% of

Windhoek's households can afford

to own a car. A significant number

of Windhoek residents make use of

NMT daily as they commute to and

from bus stations, places of work,

indhoek Open Streets Day offered a festival-like phere with food, drinks, games and different

of non-motorised transport (NMT) on display.



Learn more about the stories behind these pictures on our social media channels!

E-mail: cowcommunication@windhoekcc.org.na



IMPLEMENTING WATER MANAGEMENT Vour Smort Describe



The Gateway to Endless Opportunities



The Water Marshal Program, endorsed by the National Save Water Campaign, is supported by the COW. All managers of public and business buildings are urged to appoint a Water Marshal for each building.

Training will be provided by Department of Water Affairs and Forestry in the Ministry of Agriculture, Water and Forestry on 5 November 2019 Apply with:

Selma Kanandjembo Josephine Itengula Tell: 061 208 7009 or Tell: 061 208 7108 E-mail: kanandjembo.selma@mawf.gov.na E-mail: Josephine.Itengula@mawf.gov.na

Water Marshals are trained: (1) to implement effective water management, (2) to advice on infrastructure improvements and (3) to enforce water efficiency to the end users.

Training venue: Bulk Water & Waste Water, Pullmann Street. Morning session from 9h30 to 11h30 Afternoon session from 14h00 to 16h00. Contact: Dieter Tolke: 061 290 2014/E-mail: Dieter.Tolke@windhoekcc.org.na



Evaluate your water consumption based on 901/person/day = TARGET			
No. of Persons	Daily	Weekly	Monthly
2	0.18	1.26	5.4
4	0.36	2.52	10.8
6	0.54	3.78	16.2
8	0.72	5.04	21.6
10	0.90	6.30	27.0
All volumes in kilo-litres (kl) = (m3)			

1kL = 1000 Litres

IT'S NOT ABOUT AFFORDABILITY, IT'S ABOUT AVAILABILITY